

41319-94734

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**In the application of** : Mannion, Liam  
**Serial No.** : 10/650,227  
**Filed** : August 28, 2003  
**For** : Improved Load Balancing in a Network of  
Call Centers  
**Examiner** : Nguyen, My Xuan  
**Art Unit** : 2617  
**Customer number** : 23644

**PETITION FOR EXTENSION OF TIME**

Honorable Director of Patents and Trademarks  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

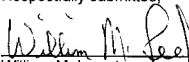
In accordance with the provisions of 37 C.F.R. §1.136, the applicant hereby petitions for an extension of time of one month to respond to the Office Action mailed March 23, 2007.

Response will therefore be timely if filed with the Patent and Trademark Office no later than July 27, 2007 (in view of the June 27, 2007 Advisory Action).

In accordance with the provisions of 37 C.F.R. §1.17, the required fee of \$120.00 should be deducted from Deposit Account No. 12-0913.

July 16, 2007

Respectfully submitted,

  
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